Letter of 05/08 — appeal, 4 days left

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Fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **The agent does not say whether the appeal is well founded.** It records two dates, quotes the passage that qualifies the letter, and leaves the reroute to the mailroom.

The passage that qualifies the letter

"*I challenge the decision of 12 June that was notified to me and I ask you to withdraw it.*"

Handwritten letter from Mr B., 2nd paragraph. The two underlined formulations are what make a letter a formal appeal rather than a complaint.

The two dates, and where each comes from

Date	Value	Source	Checked?
Decision challenged	12/06/2026	Attached to the letter	**Yes, read off the document**

Date	Value	Source	Checked?
Notification	14/06/2026	**Authority's register**	**Yes**
Appeal received	05/08/2026	Scanning	Yes
Expiry of the window	**14/08/2026**	Computed	—

The letter's journey through the building

Step	Date	Department	What happened
Scanning	05/08	Mailroom	Correct
Routing	05/08	**Handling department**	**The case name appeared in it**
Taken up	06/08	Handling department	**Parked pending an opinion**
Flagged	08/08	—	**4 working days left**

> **None of those steps is a fault.** The handling department did what it usually does with a letter citing its case. What was missing is that someone read the two formulations in the second paragraph.

The reroute proposed

Element	Content
To	Appeals team
Copied	**Handling department, which keeps the case**
Attached	Letter + decision of 12/06 + register extract
Decided by	**The mailroom — never by the agent**

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https://bluelemonagent.ai/en/secteur-public/solutions/tri-indexation-et-routage-du-courrier-entrant

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