# Two-subject letter — the three ways forward

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

Fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. The letter, the resident and the street are invented. **None of the three ways forward was applied before the department had chosen.**

## The letter of 10/08, and its two subjects

| What the letter asks | Competent department | Flagged category? | Clock running |
|---|---|---|---|
| Report of a road collapse | **Highways** | **Yes** — danger on a road | **Made safe within 48 h** |
| Reimbursement of a tyre punctured at the same spot | Insurance | No | No enforceable deadline |

The routing table assigns **one department per letter**. It does not say which of the two subjects leads when there are two: that is the point that had not yet been configured.

## The three ways forward, put to the department

| Way forward | What it brings | What it costs | Outcome |
|---|---|---|---|
| Route on the flagged subject, copy the other | The danger goes out within the minute | The reimbursement claim has no owner | Set aside by the department |
| **Split into two entries, same case** | **One owner per subject, both tracked** | One extra line in the register | **Recommended, then approved** |
| Send the letter up to the general secretariat | A human arbitration every time | The highways report waits for that arbitration | Set aside by the department |

## How often the case comes up

| Period | Two-subject letters | Of which a flagged subject |
|---|---|---|
| Last six months | **23** | **9** |
| Of which the past month | 4 | 2 |

The figure is what turns a one-off decision into a rule: **23 letters over six months** are worth an entry in the routing table, and the department decides knowing the volume.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/secteur-public/solutions/tri-indexation-et-routage-du-courrier-entrant

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the



LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

deployment chosen.