What is kept, what is not

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Fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **An authority's mail contains requests for help, challenges, personal circumstances.** A sorting tool that kept everything would become a register of residents.

Item	Kept?	Why
Arrival date	**Yes**	Starting point of time limits
Department routed to	**Yes**	Finding where a letter went
Reason for the routing	**Yes**	**Explaining a sorting decision**
Case reference	**Yes, where there is one**	Attachment
Correction and its reason	**Yes**	Fixing the taxonomy
Sender profile	**No**	**Would become a register of residents**

Item	Kept?	Why
History per person outside an open case	**No**	**Matching runs on cases**
Statistics per officer	**No**	**Would make correcting costly**
Content beyond the set period	**No**	**Period set by the authority**

> **The only trace that genuinely serves is the one that explains a routing decision.** It says why a given letter went to a given department; it describes nobody, and it can be consulted at any time.

What the authority still has to set

Retention period for scanned content: _____ months

Retention period for the routing reason: _____ months

Case-closure date beyond which matching ends: _____

These three periods are not proposed by default: they depend on the authority's archiving obligations and on the nature of the mail received.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/secteur-public/solutions/tri-indexation-et-routage-du-courrier-entrant

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architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.