The six use cases, ranked entity by entity

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Two quarters measured at Rouen · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The ranking is not the same from one entity to the next:** the same platform serves six use cases, but the order in which to open them depends on each site's own volumes.

The six use cases deployable per site

Use case	What the agent produces	Who approves	Hours returned at Rouen (2 quarters)
Supplier files and order matching	Matching, discrepancies flagged, missing documents reported	Entity accountant	**1,017 h (62 %)**
Commissioning reports	Drafted on the entity template from site records	Works supervisor	228 h
Replies to operating complaints	Draft reply drawn from the project file and the contract	Operations manager	180 h

Use case	What the agent produces	Who approves	Hours returned at Rouen (2 quarters)
Document search	Drawings, manuals, intervention reports — **always pointing back to the source**	Requester	125 h
Public tender files	**Administrative documents only, never the technical offer**	Bid manager	58 h
Contract deadline tracking	Warranties, contract reviews, renewals	Entity management	32 h
Total			**1,640 h**

Same platform, different order per entity

Entity	Use case 1	Use case 2	Use case 3	Why this order
Rouen	Suppliers	Commissioning	Document search	1,900 documents a month, dominated by purchasing
Bourges	Suppliers	Commissioning	Complaints	Profile close to Rouen, same ERP
Lyon	Complaints	Contract deadlines	Suppliers	A services entity: operations come first
Orléans	Commissioning	Suppliers	Document search	Manufacturing workshop
Namur	Complaints	Suppliers	Tenders	500 documents a month, operations dominant
Zaragoza	**Complaints**	Tenders	Suppliers	**300 documents a month on purchasing, but twice as many complaints**

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Open three use cases rather than six at go-live. Three use cases in three weeks are measured sooner than six in eight, and the next three are added **with no further architecture acceptance round** — only the use-case checks are re-run.

For each entity director to name

Three use cases opened first: _____

Contact named per use case: _____

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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