



Group activity report — October

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Six entities, counters only · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **This report contains no content, no file name and no extract.** It is available on the 1st of the month at 6 a.m., **with no site contact having been asked for anything.**

Activity per entity

Entity	Documents processed	Use cases live	Availability	Commitment
Rouen	1,900	6	99.8 %	99.5 %
Bourges	1,100	6	99.1 %	99.5 %
Lyon	900	4	99.7 %	99.5 %
Orléans	700	4	99.9 %	99.0 %
Namur	500	3	99.6 %	99.0 %
Zaragoza	300	3	99.9 %	99.0 %
Group	5,400			

Response times

Measure	Value	Commitment
Support requests this month	11	—
Median time to take charge	38 minutes	2 working hours (critical agents)
Longest response	3 h 20	Breach — cause: network incident on the entity side
Requests on non-critical agents	6	8 working hours — all met

What consolidated monitoring saves

Item	Before	After	Gap
Share of the monitoring task's workload	45 %	6 %	Page benchmark
Monthly IT department time	24 hours	a little over 3 hours	–21 h/month
Site contacts involved	6, half a day each	0	–252 h/year
Person-day equivalent	—	—	33 person-days a year, i.e. €17,160

Distribution to a chosen shape: the IT department and the six entity directors receive the report on the 1st. **Each sees the group in counters and their own entity in detail.** Adding or removing a recipient takes one word; **the agent opens no further line on its own.**

Recipients of the monthly report: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.