Specialisation — 87 % against 64 %

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4,000 closed requests replayed · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The test is reproducible:** 4,000 requests from last year, already handled and closed, so whose right answer is known — run twice, once through a single agent, once through the four specialised agents.

The overall result

Arrangement	Right answers first time	Gap
Single agent carrying all 1,240 articles	**64 %**	—
Four specialised agents	**87 %**	**+23 pts**

The gap, family by family

Family	Single agent	Specialised agent	Reading

Technical	**41 %**	**83 %**	**The largest gap: 190 precise articles drowned in 1,240**
Complaints	**52 %**	**79 %**	**It is not the content that is missing, it is the permissions**
Order tracking	71 %	89 %	Gap due to access to order management
Routine questions	**88 %**	**92 %**	**4 points: here a single agent does almost as well**

A complaint and a spare-part compatibility question are answered with neither the same content nor the same permissions. An agent carrying everything arbitrates constantly between 1,240 articles; an agent carrying 190 technical articles answers within its field.

What specialisation brings beyond accuracy

Agent	What it opens	What stays closed
Routine questions	Product sheets, opening hours, terms and conditions	**Bank details, complaint history**
Order tracking	Order management, installation schedules	Bank details
Complaints	**Full case, invoicing, earlier gestures**	**Nothing within its remit — every opening is logged**
Technical	Manuals, part references, warranties	Invoicing, complaint history

> **Permissions follow the specialty, which is stronger than an instruction:** it can be checked with one command, and the log shows it line by line.

The quarterly measurement proposed

Measure	Arrangement	What it decides

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Replay of 4,000 fresh requests	**Every quarter**	**The family that stops improving names the content to rework, article by article**

For the retailer to settle

Families to measure first at the next replay: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
https://bluelemonagent.ai/en/entreprises/cas-usage/systeme-multi-agents-de-service-client-a-grande-echelle

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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