Benefit claims — 2026 campaign projection

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Campaign from 1 March to 31 October · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **A benefit claim does not follow a season, it follows a closing date** — which is why this series is projected differently from footfall.

The three reference campaigns

Campaign	Claims received	Share in October	Share in the final ten days
2023	**1,186**	60%	37%
2024	**1,305**	61%	38%
2025	**1,420**	62%	39%
Used for the projection	**Three campaigns**	**61%**	**38%**
2022 — neutralised	—	**Closing date moved twice**	**Compares to nothing**

The 2026 projection, and its assumption

Element	Value
Campaign range	**1,470 to 1,630 claims**
Reference series	2023-2025, **three campaigns**
Assumption	**Scale and means threshold unchanged** (resolution of 3 February 2026) and **closing date 31 October**
Neutralised period	**2022 campaign**
Mid-course check	**612 claims by 31 August** — 41% of the bottom, 37% of the top; observed reference: **37% to 42%**

The load of the final ten days

Item	Bottom of range	Top of range
Claims in the final ten days	**558**	**619**
Median processing	**22 minutes**	**22 minutes**
Projected load	**More than 204 hours**	**More than 226 hours**
Ordinary ten-day stretch, March to September	40 claims — **more than 14 hours**	—
Ratio	**More than thirteen ordinary stretches**	—

> **Staffing appears in none of these series.** It rests with your organisation and with staff consultation. What is handed over here, six weeks before the deadline: the projected load, its range and its date.

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The 2025 miss, and the date that explains it

Measure	Value
Projected for 2025	**1,258 claims**
Received	**1,420 claims**
Miss	**162 claims — 11.4% below**
Cause	**Closing date extended by fifteen days** — resolution of 16 October 2025
Claims inside the extension window	**162**

> **The volumes had been read, the deadlines had not.** Campaign dates are now read from the register of resolutions, **and any change of date re-runs the projection the same day**, naming the text that moved it.

Corrected method, re-run	Miss measured	Inside the announced range
2023 campaign	**3.1%**	**Yes**
2024 campaign	**2.4%**	**Yes**

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deployment chosen.