



# Opening usage — the two tables, compared

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Fictional document

## Fictional document — demonstration example

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**Fictional document**, produced for demonstration. **Both tables are available. You can even have both at once.**

## What opens with one line of configuration

| Capability                          | Default state | What comes with it                                       |
|-------------------------------------|---------------|----------------------------------------------------------|
| Usage per person and per department | Closed        | Information notice (art. L1222-4) and works council file |
| Call detail                         | Closed        | Proportionate scope, justified in writing                |
| Adoption ranking by department      | Closed        | Both, plus the observation below                         |

The French DPA restates that **an employer has the power to frame and monitor staff activity**. It is the conditions that are regulated, not the principle — and they are

prepared.

## The observation to know before opening the ranking

| Indicator, in organisations that opened the ranking | Trend  |
|-----------------------------------------------------|--------|
| Call volume to agents                               | Rising |
| Number of tasks actually completed                  | Flat   |

A department compared on its adoption **runs agents to appear in the table.**

## The table answering the same question without that effect

| Measure                        | What it says         | Decision it enabled         |
|--------------------------------|----------------------|-----------------------------|
| Tasks completed per agent      | What actually serves | —                           |
| Time given back per department | Where the tool pays  | —                           |
| Agents nobody uses             | What can be stopped  | 3 agents stopped in a month |

**Marc Delaunay**, who chairs the platform committee, chose that second table.

## For the company to settle

Table chosen: \_\_\_\_\_

Works council consultation date, if named usage is opened: \_\_\_\_\_

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