



Observing without measuring people

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **The unwritten step was shown to the agent because nobody was being measured.**

What is supplied if individual measurement is opened

Condition	Basis
Proportionality	Art. L1121-1, Labour Code
Prior information	Art. L1222-4, Labour Code
Works council consultation	From 50 employees

What observation returned, and it depends on trust

Finding	Value
Cases going through a step in no procedure	41 %
How long the step has existed	Years

Finding	Value
Its actual role	It is the reason the process works

What happens if observation becomes an individual measure

Step	Effect
Useful workarounds stop being shown	They do not disappear — they become invisible again
Automation is built on the written procedure	The one describing 60 % of cases

The measure proposed

Level	What it revealed
By step and by case type	The gain does not disappear: it moves

Step	Before	After	Where the time reappears
Data entry	6 minutes	40 seconds	Downstream, where nobody was measuring

For the company to settle

Measurement level chosen: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.