



Morning watch — 4 flags

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document — demonstration example

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Fictional document, produced for demonstration. **The second flag is given as a count only**: no sender, no subject, no reason.

#	Flag	What triggered it	At stake	Recipient	Chase
1	22 threads with no reply	Last message received	4 beyond 3 weeks	Whoever opened it last	5 d then weekly
2	41 personal messages	Sender and subject	None was opened	As a count, to nobody	—
3	312 messages never opened	Opening log	61 carry a question	Mailbox owner	Weekly
4	610 drafts edited of 890	Edit log	Draft quality	Nobody — the agent fixes it	—

The fourth flag goes to nobody: the agent corrects itself. Reporting its own defects to a manager would move the work without improving anything.

The six guarantees that make the mailbox usable — and what they earn you

The guarantee	What you gain
Sending stays your act	The draft is ready and sourced: your customer receives a reply signed with a person's name, and all that is left to you is reading it back
Only the service mailbox is opened	Personal mailboxes stay untouched: you roll out without negotiating access with every employee, and those who write to them have nothing to fear
A personal message is recognised, not opened	It comes back to you as a count: recognising it is enough to leave it alone, and your service mailbox stays a service mailbox
Nothing is buried	Sorting follows your written rules, priority included: the agent raises, and the message nobody had seen comes back in front of whoever can answer it
A commitment is read back and signed	The draft quotes your rate card and your written terms: you approve a price or a lead time already drafted instead of writing it yourself
The counters bear on reasons and delays, not on people	You steer the mailbox without provoking fast, empty replies — those are the ones that cost you a customer

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually used.

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 10 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.