



Change of bank details — what the headers carry

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Message of the 6th · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **A check the agent cannot run reads "unknown", never "clear".**

Sender authentication checks

Check	Result read in the header	What it establishes
SPF	fail	The sending server is not declared by the domain
DKIM	absent	No signature to verify — neither valid nor invalid
DMARC	policy "none"	The domain asks for monitoring, not rejection

Check	Result read in the header	What it establishes
Sending history of the domain	unknown	Data unavailable — the agent replaces it with no assumption

The domain, against your earlier exchanges

Element	This message	Your 12 previous exchanges
Sender domain	arvern-partenaires.fr	arvernpartenaires.fr
Difference	one hyphen added	—
Contract reference quoted	none	Quoted every time
Request	New bank details, before the closing	Invoices and reminders, never bank details

Writes made into the billing tool: 0 — no bank details recorded, changed or put forward for recording

The route proposed, and it gets there

A change of bank details is confirmed **outside the thread that asks for it**, through a channel the firm chooses — the number on the contract, never the one in the message. The prepared call script carries **the reference of the last accepted transfer** and its date, so that the person at the other end has to quote it. **The decision to call, and the decision to record afterwards, belong to the administrative manager.**

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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