Attachments — twelve months of sandboxing

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2,140 attachments examined · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **An attachment the agent cannot read stays closed: it does not guess the contents.**

Over twelve months	Count	What was done
Attachments received on the three shared addresses	**2,140**	**Opened in an isolated, disposable sandbox**
Came out clean	**2,131**	**Filed and attached to the client case**
Held in quarantine	**9**	**Never placed in the document store**
Of which hostile	**7**	**Archives containing an executable, macro-bearing documents**
Of which clean, held out of caution	**2**	**Opened by a person, then filed**

The two held out of caution, and what reopens them

Attachment	Why it was held	Fix proposed
Password-protected spreadsheet	**Contents unreadable in the sandbox**	**The password arrives on another channel, the file is handled the same day**
Signed quotation in an old format	**Format not recognised by the analysis**	**Format added to the list of readable formats, after verification**

> **The direction of the error is a choice, and it is owned:** the agent would rather keep a clean attachment closed than open a hostile one. **This year's two cases cost a delay, not an incident.**

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/assistant-e-mail-tri-brouillons-reponses

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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