



What you keep

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Twelve months · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **Not reading and reading without replying are not fixed the same way.**

Item	Kept?	What it allows
Reasons drafts were corrected	Yes	Bringing the 610 down
Response times by request type	Yes	Announcing a true lead time
Threads with no reply and their age	Yes	Catching them
Messages never opened	Yes	Separating automated from genuine
Scope of mailboxes read	Yes	Evidencing what is not read
Anything describing those who write	No	—

The mailbox that is not read, and it is not a setting

Mailbox type	Handled?	Why
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Shared service address	Yes	Its purpose is known
Personal mailbox	No	It contains a person's life, and sorting means having read

What that costs is real: a customer writing to a salesperson on leave will get no reply. **They will wait for that person, and it is the right price** — the answer is a service address.

The two figures that look alike and have nothing in common

Finding	Value	Nature	Correction
Messages never opened over twelve months	312	—	—
Of which automated sends	251	Noise	Filtering
Of which genuine requests	61	A sorting problem	Routing
Threads read with no reply for over five days	22	A workload or arbitration problem	Chasing

For the company to settle

Thread age triggering a chaser: _____ days

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.