



412 sends — 169 never opened

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3 months · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **No domain configuration is changed**. A record error cuts off all the company's email, not only the chasers.

Sending address	Sends	Unopened	Rate	Authenticated?
accounts@	412	169	41%	No
contact@	1,840	221	12%	Yes

A 41% non-open rate on emails sent to people expecting an invoice is far above what is usually seen. The internal comparison with contact@ rules out recipient disinterest.

What became of the 169

Outcome	Emails	What it indicates
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No signal — no open, no bounce, no click	112	The profile of an email filed as junk
Soft bounce	31	Full mailbox or server unavailable
Hard bounce	19	Address does not exist
Delivered, not opened	7	The recipient did not open it

Only seven emails of one hundred and sixty-nine involve a recipient who did not open. The other one hundred and twelve probably never reached an inbox.

What is provided to put the question

Element	Provided?
Both rates, by address	Yes
The 112 with no signal	Yes
The authentication difference between the two addresses	Yes
A record change	No

This is half a day's work at a provider. The document does not say what to change: it says what differs between an address that arrives and one that does not.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.