38 discrepancies between the PIM and the manuals

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Raised, none settled · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The agent does not choose between two of the company's technical sources while no rule allows it to.** It classifies, it quantifies, and it proposes a rule — **written once, it resolves 31 of the 38 discrepancies and holds for all 340 references.**

The 38, classified by nature

Nature of the discrepancy	Number	Example	Risk level
Unit discrepancies	**12**	PIM: « 40 l/h » · manual: « 0.67 l/min »	Low — same value, two notations
Value discrepancies	**9**	**Two different figures for the same characteristic**	**High — both are already live**

Nature of the discrepancy	Number	Example	Risk level
Obsolete references	7	PIM citing a fitting withdrawn in 2023	Medium
Divergent normative statements	**10**	A standard cited in two different versions	**High — commits a conformity**

The rule proposed, and its measured effect

Rule	Discrepancies resolved without arbitration	Discrepancies left for the engineering office
« For a technical characteristic, the most recent source signed by the engineering office prevails; the older source is corrected, not ignored. »	**31 out of 38**	**7 normative statements — one meeting**

The 31 in detail: the 12 unit discrepancies, the 9 value discrepancies — **in 7 cases out of 9 the manual is later than the PIM** —, the 7 obsolete references and 3 statements whose most recent index is unambiguous.

What the agent would then do, and what it would never do

Action	With the rule written	Without the rule
Use the most recent value in the page	**Yes**	No — the discrepancy is raised as it stands
Flag the source left wrong to the engineering office	**Yes, systematically**	**Yes — a discrepancy fixed in the page remains one in the manual the customer downloads**
Correct the manual itself	No	No

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Action	With the rule written	Without the rule
Choose between two versions of a standard	**Never**	**Never — a conformity is certified, it is not inferred from a file date**

> **That last point is not caution:** it is the engineering office's signature that commits the company in front of a customer and in front of a public buyer. **An agent settling a version of a standard would produce a document nobody has signed.**

To be written into the guide by the company

Priority rule between technical sources, adopted on: _____

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