Sixty-one resend requests at 48 hours

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **None was flagged to the candidate in twelve months.** An empty file reads as a file with nothing in it.

Period	Unreadable applications	Flagged to the candidate
2025 Q3	14	**0**
2025 Q4	17	**0**
2026 Q1	21	**0**
2026 Q2	9	**0**
Total	**61**	**0**

What the recruiter sees

Display today	What it suggests	Display proposed
"Not found" on all 4 elements	**The candidate has nothing**	**"File unreadable"**

> **The difference between "the file was not read" and "the candidate has nothing" appears nowhere.** It is a display defect, and it produces a judgement about a person.

What is proposed

Action	Time	Why that time
Message to the candidate	**48 h**	**While job-hunting, they resend**
"File unreadable" display	Immediate	Not suggesting emptiness

The message proposed

"*Your file could not be opened by our tool. Could you resend it in another format?*"

One sentence, sent within forty-eight hours. Three months later the candidate has found something else and the question no longer arises.

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