Thirty-one questions, nineteen right charges

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Fictional document

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> **Fictional document**, produced for demonstration. **Traces say where the person was, not what they were doing.**

Outcome	Count
Charge right, explained in one sentence	**19**
Error corrected before sending	**12**
Of which carried over from the previous week	**9**
Corrected by the agent itself	**0**

The question put

"*This slot is charged to engagement X, the trace shows an internal meeting — is it really X?*" — put **to the person, before sending**, with what was seen.

> **A team meeting can be 80% about one engagement**, and charging it is then right. That is why the agent asks instead of correcting.

What becomes of the 12 errors: corrected before sending, and nothing of them remains

Action	Done?	Why
Reported as anomalies to a manager	**No**	**Corrected before sending, they never existed**
Kept	**No**	**A history of consequence-free errors only serves to reproach**

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