



One hundred and eighteen questions — 34 with no drafter

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12 months · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **None of those 34 questions was answered late**, and that is exactly what makes the subject invisible: nothing shows up in the indicators.

Situation	Questions	Share
Drafter assigned within 72 h	72	61%
Drafter assigned between 3 and 7 days	12	10%
Drafter assigned after more than a week	34	29%
Total	118	100%
Of which answered late	0	0%

The days lost at the start are not the same as the days lost at the end. The first are the ones in which a reply is prepared comfortably; the last are the ones in which it gets drafted badly.

The case in hand

Element	Value
Question arrived	12/07/2026
Logged	Yes
Department assigned	Yes
Drafter assigned	No
Days elapsed	27
Days remaining	9

What is prepared to catch up

Element	Use
5 sourced elements	The substance is documented
People who handled neighbouring questions	Who to consult
The 2 closest replies already signed	The expected tone and length

What is proposed for the future

Trigger	Flag	Why that moment
Question with no drafter at 72 h	Head of service	All the time in the world remains

Trigger	Flag	Why that moment
Question with no drafter at 7 days	Head of service + directorate	The comfort is already lost
Question 15 days out with no draft	Head of service	Last useful moment

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