



Impact mapping and gap analysis — VR-2026-091

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38 objects touched, 11 gaps in four families · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. Processes, policies, products, contracts, systems and training courses are invented. **No write is made in any real system. A control without evidence is not an absent control**: the two are handled differently, and confusing them makes you rebuild what already exists.

What the impact mapping linked — 38 named objects

Object family	Touched	Out of	Named examples on file
Policies	6	14	Digital tools charter — mentions no AI system at all
Processes	9	41	Hiring · annual appraisal · warranty claim handling · customer service
Products	2	11	Customer service assistant · diagnostic module embedded in overhead cranes

Object family	Touched	Out of	Named examples on file
Contracts	7	213	6 AI component suppliers · 1 recruitment provider
Datasets	4	19	Application history · service call records
Systems	5	23	With the version in service recorded for each
Existing controls	3	31	Quarterly access review · human review of customer replies
Training courses	2	17	Two modules already in the training plan, covering 31 people

The gap analysis — four families that never blur into one another

Family	Count	Definition used	What has to be done
Confirmed gap	4	The requirement applies and nothing is in place	Build — the only case that starts from zero
Missing evidence	3	The control exists, its evidence was never filed	File the evidence — the control is not to be rebuilt
Partial control	3	In place in 2 companies out of 7	Extend — the arrangement exists and replicates
Non-applicability to confirm	1	One fact is missing to establish the exclusion	Ask the question — it is drafted

The four confirmed gaps, by deadline

Gap	Requirement	Object touched	Obligation deadline	Owner
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GAP-01 — informing people exposed	EX-04	Customer service assistant · warranty claim triage	Applicable since 02/08/2026	Customer service manager
GAP-02 — version change notification absent from contracts	EX-06	4 supply contracts	02/12/2027	Procurement
GAP-03 — literacy not covered for 43 people	EX-09	9 tools, 74 people of whom 31 already covered	Applicable	Group HR
GAP-04 — no file for the Annex III point 4 systems	EX-07	CV screening · operator assessment	02/12/2027	Group compliance manager

GAP-01 is the only gap whose obligation is already running, since 2 August 2026. It was not in the client's plan, and it closes with an information notice and a configuration change — an estimated **6 hours**. **It is the most useful result of the September review**, and it comes from a text that, on the face of it, merely postponed a deadline.

What the agent found that is not a gap

Finding	What already exists	What it saves
Human review of customer service replies	In place since 2024, written procedure	The human oversight arrangement expected by EX-08 is already there — what is missing is its evidence, not the control
Quarterly review of tool access	In place in 2 companies	The control replicates across the other 5 instead of being reinvented
Two training modules in the plan	Cover 31 of the 74 people	Literacy is not to be built from zero: 43 people and one module remain

Gap analysis reviewed on _____ by _____ · role _____

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