Incident with no precedent — analysis file

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

4 % of incidents, 296 a year · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **An incident with no precedent is not an incident with no file:** the file is handed over in 26 minutes, and the incident becomes a precedent the same evening.

What the file contains

Element	Content	What it avoids
Correlated timeline	**Application, database and interface logs aligned to the second around the first anomaly**	**Three files opened side by side at 2 am**
Scope	Number of environments showing the same trace right now	Treating as isolated an incident affecting 40 clients
Tipping line	**Last change before the anomaly, with its time and its author**	Blind searching through the change log

Element	Content	What it avoids
Three ranked hypotheses	**Each with the test that settles it and the time that test takes**	Choosing a lead out of habit

What the quarter showed

Measure	Value
Incidents with no precedent	**26 over the quarter**
Tipping line less than 20 minutes before the anomaly	**21 cases out of 26**
First-ranked hypothesis confirmed	**19 out of 26**
First-ranked hypothesis ruled out	**7 times — ruled out in under 10 minutes, the second one settled it**
Delay before the first serious lead	**3 h 10 → 26 minutes**

The 7 hypotheses ruled out are as useful as the 19 confirmed: a test that costs ten minutes and closes a lead beats a hunch that costs two hours. The duration of the test appears in the file before the test is run.

What the incident becomes once closed

Step	Timing	Who decides
Entry written — symptom, traces, configuration, resolution, false lead	**The same evening**	Written by the agent
Entry into the knowledge base	After review	**The support manager**
Next occurrence	—	**It is no longer an incident without precedent**

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

The 26 entries from this quarter are written and awaiting a batch review.
Over the first four weeks of the current quarter, 7 of them would already have been used.

Request a demo with your own documents
This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
https://bluelemonagent.ai/en/entreprises/cas-usage/agent-support-technique-avance-diag-resolution

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.