



Configuration drift — 214 environments

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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61 deviations found, 12 that produce tickets · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. *The reference configuration is the state considered normal for a client environment; a deviation is a setting that departs from it — often for a good reason, sometimes for a reason nobody remembers.*

The 61 deviations, ranked by what they cost

Nature	Number	Proposed treatment
Documented, intended deviations	34	Legitimate, now written down — they stop being flagged
Deviations inherited from a migration	15	Restoration proposed, no ticket associated to date
Deviations that produce incidents	12	Remediation written, ranked by tickets avoided

The 12 costly deviations, quantified

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Deviation	Environments	Tickets recorded	What is ready
Aggregation job shifted to 7:45 am	11	34 « slowdown » tickets in 6 months	Rescheduling to 5:30 am, no downtime
Logging quota left at its original value	6	19 saturations	Volume extension + alert at 80 %
Interface certificate expiring within the quarter	4	4 incidents to come if nobody moves	Rotation scheduled, client letter drafted
<i>... and 9 further deviations of smaller volume</i>	—	—	Detailed in the full table

What each remediation contains

Element	Content
Exact command	In order, with its parameters
Window	Duration, and whether a service interruption is required
Health check	The indicator to watch and its expected value
Rollback	Written and tried on the staging environment

Analysing the configuration involved drops from 35 % to 6 % of an incident's time — from 13 minutes to 2 minutes 15 seconds, because the survey is done and dated before the ticket arrives.

For support to set

Three deviations to remediate at the next window: _____

execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.