



Diagnoses corrected — 47 then 9

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The figure that does not flatter the agent · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The unflattering figure appears in the same table as the others**, with its measured cause and the correction that followed.

What was corrected, and why

Month	Diagnoses	To redo	Rate
First month	620	47	7.6 %
Second month	640	9	1.4 %

The cause, measured rather than assumed

Cause	Cases	Explanation	Correction applied
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Configuration record not updated after a migration	38 out of 47	The repository described the previous environment — the reading was faithful, the source had aged	Reading the real state at diagnosis time + 214 records rewritten
Close symptoms from two distinct families	9 out of 47	Two families too close to be told apart by eye	Families split into four, separating criterion on the first line

What those 47 did not produce

Measure	Quarter
Wrong actions on a client environment	0
Time to rule out a bad match	40 seconds — the three precedents and the shared point are cited
Diagnoses made	1,860
Diagnoses read by a person	1,860
Actions triggered without a human decision	0
Incident data leaving the network	0

That is exactly what citing the precedents is for, and it is why it is not negotiable: a diagnosis that names the incidents it comes from is checked in forty seconds, a diagnosis without a source is checked in an hour.

The 9 corrections of the second month become 9 further separating criteria, written and ready to read over. **Over the first four weeks of the current quarter, 7 of the 9 would already have been used.**

For support to set

Date for reviewing the 9 separating criteria: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.