Technical framework — where your configurations live

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Local inference, read-only, processing in the EU targeted · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **It describes the architecture actually proposed**: a vendor operating 214 environments holds the complete description of its clients' information systems — the most sensitive data it handles.

The two deployment modes, at the company's choice

Mode	Where computation happens	What leaves the network	For whom
Local inference	**On a machine belonging to the company**	**Nothing**	Vendors who already host their operations
Isolated resource	On a dedicated server hosted in France	**Nothing outside the European Union**	Teams who would rather not administer a machine

In both cases the resource is dedicated to your company. No pooling with another vendor, nor with another of your clients: your configurations, your logs and your tickets live in an environment that is yours alone.

What protects your configurations and your incidents

Point	Implementation	What it lets you tell a client
Training	**No configuration feeds a public model**	« What we learn from you serves you »
Technical account permissions	**Read-only — the account has no write permission**	**« This can be checked with a single command »**
Encryption	In transit and at rest	« A stolen file stays unreadable »
Role-based access	**Rights follow the job**: first level opens tickets and families, not configuration files nor authentication logs	« Only the people concerned see your environment »
Logging	Which diagnosis, on which precedents, at what time, read by whom	« We can retrace every intervention »
Hosting	**France, under French law**, architecture designed to reduce exposure to extraterritorial legislation, location alone not being enough to guarantee immunity	« Your data is processed within the European Union in the architecture chosen »

What the agent plugs into — with no migration

Tool already in place	What the agent does there	What changes for the team
Ticketing tool	Reads closed tickets, posts the diagnosis when a ticket opens	Nothing: same tool, same screen

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Tool already in place	What the agent does there	What changes for the team
Monitoring	Reads measurements and thresholds	No extra agent to install
Configuration repository	**Surveys the real state of the 214 environments**	**No writing, no renaming**
Knowledge base	Proposes rewritten entries as drafts	**Publication stays with the support manager**

What it is worth commercially

Fact	Value
Clients requiring hosting in France in their contract	**9 out of 214**
Hosting criterion in the last public tender	**Scored out of 8 points — tender won**
Data transfers outside the European Union	**0**
Actions triggered without a human decision	**0 out of 1,860 diagnoses**

Reversibility, verifiable before committing

Element	On exit
Index of tickets and logs	**Deleted — it held no ticket, only what is needed to find them**
Tools in place	**No migration on the way in, therefore none on the way out**
120 rewritten entries, 214 configuration records, 6 proven rollbacks, recurring-cause grid	**Stay with the company, readable without us**

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Element	On exit
Dry-run exit	**Half a day at the first quarter, protocol written**

For the company to set

Deployment mode chosen (local inference / isolated resource): _____

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-support-technique-avance-diag-resolution

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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