Seventeen sendings, twelve replaced

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Fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for demonstration. **The customer sends what reproduces their problem, not what it contains.**

Unrequested content received	Example
Database export to illustrate a display problem	Contains the displayed data
Logs containing full addresses	—

Outcome for the 17	Count
Flagged to the contact at the customer	17
Replaced by a reduced extract	12
Deleted at closure, deletion logged	5

What happens when a case contains sensitive data

What stays your decision	What the agent does instead
Using the data meanwhile	**The 17 cases are flagged to the contact at the customer, 12 replaced by a reduced extract, 5 deleted at closure with the deletion logged — including where the data shows the problem**
Anonymising it yourself	**Anonymising means having read it and deciding what identifies: the agent asks for the reduced extract, and gets it in 12 cases out of 17**

That is not the agent's to decide about its customer's customers.

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-support-client-niveau-2-diagnostic

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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