



# What is announced, what is not

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Fictional document

## Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

**Fictional document**, produced for demonstration. **"The fix exists" and "the fix is with you" are two unrelated sentences.**

## What the agent announces without hesitation

| Element                                         | Announced? | What it gives the customer              |
|-------------------------------------------------|------------|-----------------------------------------|
| The defect is reproduced                        | Yes        | They stop doubting they were believed   |
| Under what conditions                           | Yes        | They know whether their case is covered |
| Recorded under such a reference, on such a date | Yes        | They can follow it                      |
| The workaround, where one exists                | Yes        | They keep working meanwhile             |

That is what a customer most often lacks, **long before a date.**

## What opens with the link to the development tracker

| Information              | Origin                  | The agent's role       |
|--------------------------|-------------------------|------------------------|
| Fix date                 | Recorded by development | Carry it, as it stands |
| Last update of that date | Same                    | Carry it               |

**The agent manufactures no date.** A date announced by support commits development, which did not set it — and the customer will hold it as a commitment.

## The abandoned sentence

| Finding                                       | Value         |
|-----------------------------------------------|---------------|
| Files closed with "fixed in version 4.2"      | 11            |
| Of which the fix was deployed at the customer | None verified |

The agent now says **"the fix has been deployed at your site since such a date"**, or nothing.

## For the company to settle

Source of the fix date shown to the customer: \_\_\_\_\_

Who verifies actual deployment at the customer: \_\_\_\_\_

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.