Eleven cases, thirty-four customers without the fix

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

Fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **True at our end and false at theirs.**

Finding	Value
Cases closed "fixed in version 4.2"	**11**
Customers on 4.0 or 4.1	**9**
Mention of their version in the message	**None**
Reopenings within three weeks	**6**

What changes

Rule	Applied?
Close on the fix's installation	**Yes**

Rule	Applied?
Otherwise leave open with "fixed in 4.2, you are on 4.0"	**Yes**
Say what the upgrade requires at their end	**Yes — downtime, dependencies, configuration rework**
Close on the fix's existence	**Never**

> **An unreachable fix is not a fix.**

Flagged to the product team	Value
Fixes available for more than three months	**Yes, with the number of customers concerned**
Of which a security fix	**34 customers do not have it**

> **Request a demo with your own documents**
>
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-support-client-niveau-2-diagnostic

---

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales