Reversibility — what stays with the insurer

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Document issued on 09/11/2026

0 migration in, 0 migration out · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **Reversibility is verified before the vote rather than after:** a dry-run exit is proposed at the end of the first quarter.

What there is to dismantle

Element	Outcome	What the insurer is left with
Index and environments	**Deleted**	**They held no file — only the means of finding them where they are**
Nine years of document management	**Untouched**	**Same files, same paths, same rights**
Activity log	**Handed over in an open format, or destroyed**	**The choice is settled at go-live, not on departure**

What stays with the insurer, and belongs to it

Deliverable	Volume	Readable without us?
Operating file	14 pages	**Yes**
Map of the scope	**61 fields out of 214**	**Yes**
Access matrix	6 roles, 20 people	**Yes**
Standard answers to member questions	**9 reasons**	**Yes**
Income protection instruction grid	1	**Yes**
Indexed challenge precedents	**61**	**Yes**

That is the asset this year will have created, and there would be no reason for it to remain with us: it is made of the insurer's material and it stays in its files.

What does not exist — and is worth checking with everyone

Point	State
Migration on the way in	**None**
Migration on the way out	**None, as a consequence**
Replacement of the policy system	**None**
Proprietary format	**None**
Change of tools for the 310 staff	**None — case handlers read over instead of assembling**

The dry-run exit protocol

Step	Duration	What is checked
Service switched off	—	**The insurer handles claims exactly as before**

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Step	Duration	What is checked
Check on files in progress	Half a day	Access, routes, lead times
Service switched back on	—	**No data reloaded**
Least costly date	**First Friday of February**	**640 files open that day against 1,900 at the September peak**

> **The board will know what the promise is worth before committing to a second year.** It is the only way to make a reversibility clause something other than a sentence in a contract.

For the insurer to settle

Date of the dry-run exit: _____

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