Income protection claim — instructed and reasoned

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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8,560 claims, 8,560 signed decisions · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **A decision producing legal effects on a person cannot rest on automated processing alone: every person has the right to obtain human intervention.** It is that signature that makes the decision reasoned, enforceable and defensible — and what is given back here is the 21 days that used to come before it.

What the medical adviser receives, for each claim

Element	Content	What it avoids
Documents gathered and checked	Sick note, salary certificate, group scheme, amendments, payment history	**What is missing is requested from the right holder on the day of filing**
Chronological timeline	Dates, amounts, earlier decisions — one page	Rebuilding the file by hand

Element	Content	What it avoids
Match against the cover	**Waiting period, maximum benefit duration, applicable rate**	**Each point referred to the policy clause and its version date**
Points of judgement	**Set out at the top, with the material that bears on them**	Reading the whole file to find the question

The result measured over the year

Measure	Before	With the agent
Average instruction lead time	**22 days**	**6 days**
Files complete on filing	**4,900 out of 8,560**	**8,100 out of 8,560**
Decisions taken by a professional	—	**8,560 out of 8,560**
Automated decisions	—	**0**
Author and timestamp kept	—	**On each of the 8,560**

What the member receives, and what it changes

Communication	When	Effect measured over a trial quarter
Exact list of what is missing and expected completion date	**On the day of filing**	**340 files completed 9 days earlier on average**
Progress update	At every change of stage	**“Where is my claim?” calls halved**

> **A member on sick leave is paid in the week he needs it.** It is also what member companies look at when their group scheme comes up for renewal.

For the insurer to settle

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Holders from whom the missing document is requested automatically: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-souverain-secteur-reglemente-sante-finance

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