



Question log — and what did not come back

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Document issued on 24/09/2026

Banque Hélios — fictional credit institution, regional network · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. The values below are the ones the engine actually read from the case: they recompute, they are not transcribed.

Segment vocabulary	What it designates in the file
établissement de crédit	business term, used as-is in the questions asked
fonction critique ou importante	business term, used as-is in the questions asked
registre DORA	business term, used as-is in the questions asked
prestataire TIC	business term, used as-is in the questions asked
moyen de paiement	business term, used as-is in the questions asked
système de place	business term, used as-is in the questions asked

A non-response carries the date of the question, the follow-up dates and the name of whoever did not answer.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.