One hundred and forty-seven requests flagged, thirty-eight reclassified

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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6,200 requests · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **The subject of the request was accurate, and so was the classification.**

Same request	In June	In November, electric heating
A window that closes badly	**A nuisance**	**A bill, cold, condensation that damages the home**

What the agent cross-checks

Element	Taken into account?
The subject declared	**Yes**
The time of year	**Yes**
The heating	**Yes**

Element	Taken into account?
Year of construction, floor	**Yes**
The tone of the message	**Never**

> **A tenant who writes curtly does not have a more urgent problem than a tenant who apologises for disturbing you** — and the second is almost always the one who has waited longest.

What the agent brings the technical team

The standard classification is flagged as **possibly understated**, with the reason in writing — a window in November filed as “joinery”. **The technical team reclassifies it in one reading** instead of reopening the file, and the decision, along with the responsibility that goes with it, stays theirs.

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> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-relation-locataires-immobilier

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