Morning watch — 3 flags

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Fictional document — demonstration example

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Fictional document, produced for demonstration. **The three flags arrive worked up, with the exact state of each non-conformity; grading and closure stay signed by the quality function.**

#	Flag	On what	Recipient
1	**61 NCs closed with no effectiveness check, 9 came back**	**214 open NCs**	**Whoever must verify**
2	**23 NCs sharing one likely cause**	**4 workshops, 23 dates**	**Quality manager**
3	**Declarations falling with no fall in outputs**	**One workshop**	**Quality management**

The three states of a non-conformity

State	What it proves	Closes the NC?

Action defined	**We know what to do**	**No**
Action carried out	**It is done**	**No**
Effectiveness verified	**It worked**	**Yes**

Four acts kept by the quality function — that is what makes a closed NC truly closed

The act, kept by the function	Why it is theirs
Close an NC	**Closure commits; it belongs to the business**
Grade a severity	**It is a business judgement**
Write a cause analysis	**It would be coherent, sourced and possibly wrong**
Count NCs per person	**Measuring declaration makes it disappear**

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> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-qualite-suivi-non-conformites

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