



Declarations falling, outputs stable

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **Declaration is what keeps the system alive: measuring it kills it.**

Workshop indicator	Trend since it entered the table
Number of NCs declared	–2/3
Scrap rate	Stable
Customer returns	Stable

Non-conformities are not fewer, they are less written down. A workshop compared on its NC count has a simple way to improve: declare fewer.

What keeps declarations alive: the measure is on the workshop, never on a person

Measure	Produced?
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NCs per person	No
Ranking or comparative trend	No
An inference about a person drawn from NCs	No

What is counted, and on what conditions

Measure	Why it holds, or on what conditions
NCs by cause	A cause does not conceal
NCs by process	A process has no bonus
Recurrences	The only proof an action failed
Handling time	About the system, not the author
NCs per workshop, per team or per line	Only where the company configures it, for authorised recipients, and above a headcount threshold that prevents tracing back to a person

Signal kept: **a fall in declarations with no fall in output indicators**. That is a signal about the system.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.