Declarations falling, outputs stable

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Document issued on 09/11/2026

Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **Declaration is what keeps the system alive: measuring it kills it.**

Workshop indicator	Trend since it entered the table
Number of NCs declared	**−2/3**
Scrap rate	**Stable**
Customer returns	**Stable**

Non-conformities are not fewer, they are less written down. A workshop compared on its NC count has a simple way to improve: declare fewer.

What keeps declarations alive: the measure is on the workshop, never on a person

Measure	Produced?

NCs per person	**No**
Ranking or comparative trend	**No**
An inference about a person drawn from NCs	**No**

What is counted, and on what conditions

Measure	Why it holds, or on what conditions
NCs by cause	**A cause does not conceal**
NCs by process	**A process has no bonus**
Recurrences	**The only proof an action failed**
Handling time	**About the system, not the author**
NCs per workshop, per team or per line	**Only where the company configures it, for authorised recipients, and above a headcount threshold that prevents tracing back to a person**

Signal kept: **a fall in declarations with no fall in output indicators.** That is a signal about the system.

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> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-qualite-suivi-non-conformites

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