



Sixty-one closures, nine recurrences

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

214 NCs · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **"Action carried out"** and **"effectiveness verified"** are two different dates.

Finding	Value
Open NCs	214
Closed on the action's completion date	61
Average gap between completion and verification	0 days
Giving rise to a new NC within six months	9

An average gap of zero days does not mean verification is fast: it means it did not happen.

What it looks like in the tables, and on the shop floor

Seen from	What is counted
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The tracking table	Two non-conformities handled
The shop floor	The same problem twice

Effect of moving to three states

The number of open NCs **rose by 61 in the first month**. No new one had appeared — **they were already there, counted as closed**.

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