Sixty-one closures, nine recurrences

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214 NCs · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **"Action carried out" and "effectiveness verified" are two different dates.**

Finding	Value
Open NCs	**214**
Closed on the action's completion date	**61**
Average gap between completion and verification	**0 days**
Giving rise to a new NC within six months	**9**

An average gap of zero days does not mean verification is fast: it means it did not happen.

What it looks like in the tables, and on the shop floor

Seen from	What is counted

The tracking table	**Two non-conformities handled**
The shop floor	**The same problem twice**

Effect of moving to three states

The number of open NCs **rose by 61 in the first month.** No new one had appeared — **they were already there, counted as closed.**

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> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-qualite-suivi-non-conformites

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