



Twenty-three non-conformities, two causes

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **The grouping was useful and partly wrong — which is why it stayed a flag.**

What the 23 NCs report	Count
Surface defect	9
Dimensional deviation	7
Scrapped part	2
Customer return	1
Other symptoms	4

Common factor spotted	Value
Occurring after a material batch change	23 of 23
Occurrence window	Under 48 h

Common factor spotted	Value
Workshops concerned	4

What the team actually established

Cause established by the team	NCs concerned
Material batch change	16
Setting not restored after maintenance	7

A coincidence of dates is not a cause. An analysis written by a tool that knows neither the process nor the material would be copied into the audit file — and taken apart in two questions.

Without that grouping: 23 separate corrective actions, of which **21 would have treated a symptom.**

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