



Undocumented question — the forty-minute protocol

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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3,500 → 610 → 180 a month · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The customer never waits: within the minute they receive what is common and sourced, plus a date that is kept for the rest.** The market manager, for their part, receives the question already worked up.

What the customer receives straight away

Element	Content
Reference article	What applies in every market, cited
Settled without argument	What the company guarantees everywhere
Dated commitment	“The point specific to your country will be confirmed by our local team before noon tomorrow”
Satisfaction on those exchanges	4.6 out of 5

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

What the market manager receives in the same second

Element	Content	What it saves them
Question restated	One sentence	Reading a conversation thread
Reference passage	The exact extract of the article concerned	Searching the base
The other eight markets	What they have documented on the same point, side by side	The most useful part: the answer often already exists elsewhere
Source to check	Named precisely	The documentary search
Answer drafted in their language	Ready to confirm or correct	The writing
Observed time	40 minutes	Against three days

What the quarter produced

Measure	At the start	After a quarter
Monthly enquiries waiting for a translation or a local team	3,500	180
Enquiries raised to local teams in the month	—	610
New specifics produced	—	214
Size of the register	94	308
New specifics already documented elsewhere	—	168 of 214

The reading, and it holds for any market to come: customers in one country ask the same questions as those in the other eight. **Only the local confirmation is missing — and it takes two minutes when the question is worked up.**

Standing meeting proposed: a monthly thirty-minute review per market, on new specifics and those reaching their review date. **It is the only standing meeting the arrangement asks for.**

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