



148 gaps sorted — and how they get settled

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Three families, one single ask of a human · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **Every gap arrives with its origin, its date, its author and the document that ought to be authoritative.** That is what allows twelve contradictions to be settled in six days rather than in committee.

The three families

Family	Volume	Treatment	Decision
Stale translation	96	Aligned on the source, before and after side by side, reversible in one click	None touches an undertaking: phrasing, screenshots, model numbers
Genuine local specific	40	Taken out of the common base, placed in the register of specifics	Validation by the relevant market manager

Family	Volume	Treatment	Decision
Contradiction that commits	12	Put as questions, with the contract clause or product sheet that settles them	Market manager — 3 lines, 2 minutes

What a posed question carries

Element	Content
Statement	The contradiction in one sentence, in both versions concerned
Origin	Date, author and rewrite each version comes from
Document that ought to be authoritative	Distribution contract clause, product sheet or internal note, cited
Answer expected	A tick box, or three words

The result

Measure	Value
Contradictions settled	12 out of 12, in six days
Customers contacted after correction	1,400 Dutch customers, one by one
Substantive gaps remaining	0

Continuous operation proposed: the sort runs on every new edit. **A substantive gap can no longer live for nine months: it is flagged the day it appears, to the manager of the market concerned.**

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