AI disclosure in nine languages, and the handover word

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Texts written by the market managers · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The European regulation on artificial intelligence has required, since 2 August 2026, that anyone interacting with an AI system be informed of it, unless it is obvious.** The disclosure is made on all three channels, in the caller's language, and it is logged market by market.

Who writes what

Text	Author	Why
AI disclosure, 9 versions	**The manager of the market concerned**	**A literally translated disclosure rings true in no language**
Handover wordings	**The manager of the market concerned**	**These are the words their customers actually use**
Service signature	The local team	Contacts specific to the market

The Swedish case, and what it teaches

Finding	Value
Word chosen by the Swedish manager	**Not the literal translation of “adviser”**
Share of Swedish handover requests using that word	**61 %**
Reading	**Local wording is best written locally**

What the handover produces

Measure	Value
Handover requests over the month	**288**
Handovers granted	**288**
What the local team receives	**The full file — the customer repeats nothing**

What the disclosure produced on satisfaction

Type of exchange	Score out of 5	Reading
Exchanges announced as automated	**4.4**	**What counts is being understood in your own language, and quickly**
Exchanges held by a person	4.5	The gap is one tenth of a point
Markets where the first reply used to take three days	**3.2 → 4.4**	**The strongest rise in the arrangement**

Setting proposed: the handover word on screen permanently on chat, in the six markets where it is open. **A customer who knows they can step out of an**

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automated exchange stays in it more willingly.

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> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
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> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-multilingue-de-support-international

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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