



Restarts — 168 stops, zero duplicates

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Out of 5,292 runs in the quarter · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. *The restart point is the last confirmed step: after an interruption, the sequence picks up from there, not from the beginning.* **It is the only way to restart a run without risking replaying everything.**

The key that forbids duplicates

Element	Content	Role
Uniqueness key	Sender + message timestamp + subject	Built from the original request, therefore stable from one restart to the next
Check before writing	Search for a file already carrying the key	If it exists, nothing is created
Steps already confirmed	Marked and timestamped	Never replayed

The 168 stops, by cause

Cause	Number	What was done	Measured effect
Incomplete reading by the agent	112	Three clients write the part number on a scanned form; only the body of the message was being read. Fixed on 22 July	Stop rate 3.2 % → 0.8 % over four weeks
Supplier portal unavailable	41	Maintenance window from 2 am to 4 am written into the execution calendar	The night's orders go out at 4:10 am
Genuinely unusable message	15	Escalated to the team the same morning, with the original request in front of them	Nobody can guess what is not written
Total	168 out of 5,292 — 3.2 %	—	—

The 112 stops caused by the agent are published first, not in a footnote. An execution arrangement that published only other people's failures would not be measurable — and an unverifiable figure is worth nothing in a purchasing decision.

What the 168 stops did not produce

Feared risk	Finding over the quarter
Duplicate call-out files	0
Orders placed twice	0
Documents filed twice	0
Stops discovered by a client	0 — all came out of the morning record

One stop is an incident; three stops on the same tool in the same day are a signal. At that threshold the alert leaves the log and reaches a named person: a log nobody reads protects nothing.

For sales administration to set

Recipient of the “three stops on the same tool” alert: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.