Action log — file 24-1187

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

Warranty claim challenged, €2,340 · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The trace was not built for this dispute: it existed before it.** That is what makes it hold up — evidence gathered after a challenge is arguable, evidence timestamped on the day is not.

The sequence of events, to the second

Timestamp	Tool	Action	Result retained
02/07	Field	**Fault found by the engineer**	Start of the contractual deadline
03/07, 2:22 pm	Document management	Engineer's report and photograph of the rating plate filed	Document versioned
03/07, 2:24 pm	**Supplier portal**	**Warranty claim filed**	**Acknowledgement GR-88214, receipt archived**
03/07, 2:25 pm	ERP	File status updated	“Warranty declared”

What the dispute turns on, and what the trace answers

Point challenged	Supplier's position	What the log shows
Filing deadline	**“Declared out of time”**	**Fault found on 02/07, claim filed on 03/07 — day 1 against a contractual deadline of 15 days**
Proof of filing	Not produced	**Acknowledgement GR-88214 timestamped by the portal, receipt archived**
Applicable clause	—	**The one in the framework contract signed with this supplier, quoted as it stands**

The challenge rests on the company's own contract, and on nothing else. No general text is quoted from memory: an approximate reference in a claim letter weakens the file instead of strengthening it.

What the trace changes across the 96 monthly claims

Measure	Before	With the agent	Why
Building the trace	**6 min per claim — 25 % of the time**	**45 s — 3 %**	**It is no longer a task: it is a by-product of running the sequence**
Warranty claims refused for want of proof of filing over 12 months	**7 — €14,900 carried by the company**	**That ground for refusal disappears**	Acknowledgement archived every time
File in hand	—	**€2,340 claimed**	Parts and labour

> **We do not log afterwards, we log while acting.** A trace rebuilt on the day of the dispute costs hours and can be argued with; a trace produced by the execution itself costs nothing and cannot.

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

For sales administration to set

Frequency of the record of warranty claims filed and their acknowledgements: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/cas-usage/agent-metier-orchestre-multi-outils-actions

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales