



Action log — file 24-1187

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Warranty claim challenged, €2,340 · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The trace was not built for this dispute: it existed before it.** That is what makes it hold up — evidence gathered after a challenge is arguable, evidence timestamped on the day is not.

The sequence of events, to the second

Timestamp	Tool	Action	Result retained
02/07	Field	Fault found by the engineer	Start of the contractual deadline
03/07, 2:22 pm	Document management	Engineer's report and photograph of the rating plate filed	Document versioned
03/07, 2:24 pm	Supplier portal	Warranty claim filed	Acknowledgement GR-88214, receipt archived
03/07, 2:25 pm	ERP	File status updated	"Warranty declared"

What the dispute turns on, and what the trace answers

Point challenged	Supplier's position	What the log shows
Filing deadline	"Declared out of time"	Fault found on 02/07, claim filed on 03/07 — day 1 against a contractual deadline of 15 days
Proof of filing	Not produced	Acknowledgement GR-88214 timestamped by the portal, receipt archived
Applicable clause	—	The one in the framework contract signed with this supplier, quoted as it stands

The challenge rests on the company's own contract, and on nothing else. No general text is quoted from memory: an approximate reference in a claim letter weakens the file instead of strengthening it.

What the trace changes across the 96 monthly claims

Measure	Before	With the agent	Why
Building the trace	6 min per claim — 25 % of the time	45 s — 3 %	It is no longer a task: it is a by-product of running the sequence
Warranty claims refused for want of proof of filing over 12 months	7 — €14,900 carried by the company	That ground for refusal disappears	Acknowledgement archived every time
File in hand	—	€2,340 claimed	Parts and labour

We do not log afterwards, we log while acting. A trace rebuilt on the day of the dispute costs hours and can be argued with; a trace produced by the execution itself costs nothing and cannot.

For sales administration to set

Frequency of the record of warranty claims filed and their acknowledgements: _____

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