



Review batch — SEM Clairval

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604 accounts, 4 cases, 87 accounts on a stale source · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. Group, subsidiaries, accounts, applications and people are invented — on this subject, the people whose access is discussed are invented too. **No write is made to any real system. 87 accounts are worked through but taken out of the campaign count:** their source exceeds the freshness threshold set by the client.

The four cases

Case	Situation	Status	Priority	What supports it	External writes
PUB-01	Internal move on 01/07	Review assigned	P2	14 rights in common, 9 specific to the old post, 4 missing	0
PUB-02	Generic account <i>accueil-clairval</i>	Exception opened	P1	5 people, no documented exception	0

Case	Situation	Status	Priority	What supports it	External writes
PUB-03	Unanswered review batch	Exception opened	P3	Sent 12/08, chased 19 and 26/08, 23 rights to settle	0
PUB-04	Stale source	Stale source	P2	96-hour extract against a 24-hour client threshold	0

PUB-01 — what a move calls for, and what it does not

Comparison of the two posts	Number	What is proposed
Rights common to both posts	14	Kept
Rights specific to the old post, still open	9	Removal proposed, one by one, with recent use
Rights of the new post, absent	4	Assignment proposed from the population baseline

A move is not a departure. Removing every right and reopening them one by one would cost the officer several days of work; **what is proposed is the difference between the two posts, not a clean slate.**

PUB-02 — the generic account

Five people sign in to *accueil-clairval*. The French data protection authority recommends **avoiding generic accounts shared between several people** (“Gérer les utilisateurs”, published 27/01/2020) and states that everything starts with the use of **unique identifiers specific to each individual**. Two routes are proposed: **moving to five named accounts**, or **a dated exception with a named bearer and a review deadline**. **Certifying it as it stands is not certification**: no action taken from that account is attributable.

Decision awaited: General manager of the SEM and application owners

External writes on this batch: 0

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