Review batch — SEM Clairval

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604 accounts, 4 cases, 87 accounts on a stale source · fictional document

> **Fictional document — demonstration example**
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> **Fictional document**, produced for the demonstration. Group, subsidiaries, accounts, applications and people are invented — on this subject, the people whose access is discussed are invented too. **No write is made to any real system. 87 accounts are worked through but taken out of the campaign count**: their source exceeds the freshness threshold set by the client.

The four cases

Case	Situation	Status	Priority	What supports it	External writes
PUB-01	Internal move on 01/07	Review assigned	P2	**14 rights in common, 9 specific to the old post, 4 missing**	**0**
PUB-02	**Generic account *accueil-clairval***	**Exception opened**	**P1**	**5 people, no documented exception**	**0**

Case	Situation	Status	Priority	What supports it	External writes
PUB-03	**Unanswered review batch**	**Exception opened**	P3	**Sent 12/08, chased 19 and 26/08, 23 rights to settle**	**0**
PUB-04	**Stale source**	**Stale source**	P2	**96-hour extract against a 24-hour client threshold**	**0**

PUB-01 — what a move calls for, and what it does not

Comparison of the two posts	Number	What is proposed
Rights common to both posts	**14**	Kept
Rights specific to the old post, still open	**9**	**Removal proposed, one by one, with recent use**
Rights of the new post, absent	**4**	**Assignment proposed from the population baseline**

A move is not a departure. Removing every right and reopening them one by one would cost the officer several days of work; **what is proposed is the difference between the two posts, not a clean slate.**

PUB-02 — the generic account

Five people sign in to *accueil-clairval*. The French data protection authority recommends **avoiding generic accounts shared between several people** (*“Gérer les utilisateurs”*, published 27/01/2020) and states that everything starts with the use of **unique identifiers specific to each individual**. Two routes are proposed: **moving to five named accounts**, or **a dated exception with a named bearer and a review deadline**. **Certifying it as it stands is not certification:** no action taken from that account is attributable.

Decision awaited: General manager of the SEM and application owners

External writes on this batch: 0

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