Unanswered batch — PUB-03

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23 rights, 2 chasers, 3 closing routes · fictional document

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The timeline, as it will be read

Date	Event	Trace kept
12/08/2026	**Batch sent to the owner** — 23 rights	Delivery acknowledgement
19/08/2026	**First chaser**	Timestamp, recipient
26/08/2026	**Second chaser**	Timestamp, recipient
02/09/2026	**Unanswered**	**Recorded: 21 days, 2 chasers, 0 decisions**

Why a silence does not become a certification

If no answer meant approval, **the campaign would measure owners' availability and not the accuracy of the rights**. The busiest owner would mechanically certify the largest volume, **and the instrument would stop measuring what it was put in place for**. The day the question is asked — how were those 23 rights certified? — **each one needs a name and a date against it, and the three routes provide them.**

The three routes that close the campaign

Route	What it assumes	What the file will carry
Designated deputy	**Note of 03/03/2026 on deputising — never used**	“Settled by the designated deputy, under the note of 03/03/2026”
Escalation to the general manager	After two chasers, batch passed on as it stands	“Escalated on 03/09/2026, settled by general management”
Partial closure	581 accounts closed, 23 rights left open	**“23 rights not settled, owner absent, chasers on 19 and 26/08”**

The recommendation

The first route. It is already written into the SEM's organisation, it calls for no new decision, and **it turns a campaign gap into a procedure actually used.**

Decision awaited: General manager of the SEM

External writes: 0

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