



Open claims — 23, by deadline

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **The sort is by deadline and not by amount.** An €890 claim expiring on Friday deserves more attention than a €9,000 claim with six weeks in hand.

Breakdown

State	Count	Total amount	What blocks
Deadline within 7 days	3	€18,490	Nothing for 1, a proof for 2
Under way	9	€31,200	—
Waiting on a document	11	€24,700	6 waiting on a proof of delivery

Six of the eleven blocked claims are waiting on a proof of delivery, and five of those six proofs exist on paper with a driver. Five files out of eleven are unblocked by a scanner, not by a lawyer.

The 11 waiting, by document

Document awaited	Count	Held by	Recoverable
Proof of delivery	6	A driver, for 5	5 of 6
Written reservation by the consignee	2	The customer	No — to be requested
Loss adjuster's report	2	The adjuster	No — under way
Subcontractor's invoice	1	The subcontractor	To be chased

The overlap with the morning watch

The six proofs missing from these claims are part of the 47 flagged this morning. That is no coincidence: missing proofs end up missing where they count, and nobody makes the link because the two lists live in two tools.

What would be matched, on your approval

Trigger	Action	What is given
A claim is opened	Immediate match of the shipment to its proofs	Driver's name and next return to the depot
Proof existing on paper	Flagged to operations	The date it can be scanned

Across your 23 claims, eleven lost time on a document you already held. That is the figure that justifies the match, and it only appears by crossing two lists nobody crosses.

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