214 invoices — 27 gaps named

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document — demonstration example

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Fictional document, produced for demonstration. **The 27 gaps are not tipped into an undifferentiated queue**: they are named, because the actions they call for are neither the same nor by the same people.

Matching result	Invoices	Share
Matching on all 3 points	**187**	87%
With a gap	**27**	**13%**

The 27 gaps, by nature

Nature of the gap	Invoices	What it takes	Duration
Billed days above the approved timesheet	**11**	**Have the engagement manager sign the timesheet**	**~30 s**
Licence seats differing from the subscription contract	**8**	**Open the contract and count the seats actually open**	A few minutes

Nature of the gap	Invoices	What it takes	Duration
Hosting consumption, no purchase order possible	5	Compare against the agreed cap	Variable
Project code missing, invoice cannot be rebilled	3	Ask the project lead for the allocation	A few minutes

> **On the first 11, the invoice is legible and it is the timesheet that is unsigned.** Presenting them as "billing anomalies" would send people looking in the wrong place and implicate a subcontractor who did nothing.

What accompanies each invoice submitted

Element	Provided?
The invoice	**Yes**
The contract or the timesheet alongside	**Yes**
The project code used for rebilling	**Yes**
The blocking point	**Yes, named**
Due date and discount	**Yes**
Automatic approval	**No**

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isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.