Weather rescheduling — 62 bookings, 214 people

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Saturday closed for a storm · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **No rescheduling message goes out without the operator.** A rescheduling announced and then belied by a clear spell costs more than the storm — and it is paid in trust, not in euros.

What the published policy says, quoted and not summarised

Situation	What the customer gets	Who takes the step
The customer withdraws more than 24 hours before	**Free rescheduling to another slot**	The customer
The operator closes for weather	**Full refund or a credit note valid eighteen months, at the customer's choice**	**The operator — it is the operator that offers**

Situation	What the customer gets	Who takes the step
The customer withdraws less than 24 hours before, outside a closure	General terms, article 7	The customer

What the day carried, and what Sunday could absorb

Measure	Value	Reading
Saturday bookings	**62 — 214 people**	Including 3 school groups and 11 bookings under 48 hours old
Free places on Sunday	**148, across three rotations**	Each offered at the time closest to the one booked
Bookings moved to Sunday	**41 — 142 people**	—
School groups	**3**	**Taken out of the automatic offer: a coach and its supervisors do not move in 24 hours — they are called**
Bookings remaining	**21 — 72 people**	Set out below

The 21 remaining bookings, outcome by outcome

Outcome	Bookings	People	What was done
Another slot within the fortnight	**13**	**46**	**Slot chosen by the customer from the list the message carried**
Eighteen-month credit note	**6**	**19**	**€399 that stay with the operator**
Full refund	**2**	**7**	**€147 paid the next day, without chasing**

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Outcome	Bookings	People	What was done
Total	**21**	**72**	—

The day's takings

Item	Amount
Saturday bookings	**€4,494**
Staying with the operator	**€4,347**
of which credit notes to be spent within eighteen months	€399
Refunded	**€147**

> **The figure the agent publishes about itself, published with the rest:** on the first episode, the rescheduling was offered on the 6.00 bulletin alone. **By 11.00 the forecast had moved back three hours, and 8 of the 62 bookings could have been held on Saturday in the late afternoon. Two readings are now compared — 6.00 and 10.00 — and the rescheduling is only offered on the second**: over the three following episodes, no rescheduling offered wrongly, and the message still goes out twenty hours before the slot.

To be set by the operator

Decision time chosen for a weather rescheduling: _____

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> https://bluelemonagent.ai/en/entreprises/secteurs/agent-ia-tourisme-loisirs

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