Non-participating supervisors — the three ways of doing it

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Document issued on 09/11/2026

Fictional document

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> **Fictional document**, produced for the demonstration. The organisation, the files, the people and the figures are invented. **None of the ways of doing it was applied before the client chose.**

Instantaneous capacity is counted in participants, and the internal rules require one supervisor per eight minors. Neither says what becomes of an adult who accompanies without climbing: that is the point that had not yet been configured.

The ways of doing it, put to the client

Way of doing it	What it brings	What it costs	Outcome
Count them as participants	A comfortable capacity margin	Three admissions invoiced to people who do not climb	Set aside by operations

Way of doing it	What it brings	What it costs	Outcome
Do not count them at all	Only 24 places taken	A supervision ratio impossible to justify	Set aside by operations
Outside capacity and invoicing, counted in the ratio, safety briefing received	**The ratio is held by adults present, the capacity stays sellable**	One more line on the name list	**Recommended, then approved**

How often the case arises

Period	Groups with non-participating supervisors	Of which name list redone at reception
Past season	**19**	**7**
Of which the last month	6	2

The figure is what turns a one-off decision into a rule: **19 groups in one season** are worth an entry in the qualification grid, and operations decides it knowing the volume.

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