Access conditions — reply sent

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **The reply contains an available alternative.** An access condition stated without a fallback is a lost booking.

The conditions, as they appear in your rates

Course	Minimum age	Minimum height	Height, arms raised	Supervision
Discovery	**6 years**	1.10 m	1.40 m	1 per 12
Adventure	**8 years**	1.35 m	1.60 m	1 per 10
Sensation	12 years	1.50 m	1.75 m	1 per 8

The enquiry, and the reply sent

Item	Content
Enquiry	7-year-old child, Adventure course

Item	Content
Answer on Adventure	**Not open — minimum age 8**
Alternative offered	**Discovery, same slot, 9 places free**
Information not provided by the source — to be confirmed	**That he might move up to Adventure "if tall enough"**

> **The last row is what counts.** Age is a firm condition; height is checked at the gate. Announcing a possible move in writing creates an expectation an instructor will have to deny in front of the child — and in front of his mother.

The sheet prepared for reception

First name	Declared age	Course booked	Threshold of the course above	Actual measurement
Léo	7	Discovery	1.35 m / 1.60 m arms raised	**to be taken**
Chloé	9	Discovery	1.35 m / 1.60 m arms raised	**to be taken**
Accompanying adult	—	Discovery	—	—

The sheet carries a first name and an age, and nothing else. A reception sheet needs no more, and a sheet that knows more ends up circulating.

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