



Five spaces, fourteen thousand six hundred and ninety-six documents

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Quarter · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The answer already existed** — in three spaces nobody searches together.

The technical base, space by space

Knowledge space	Documents	Original filing
Team wiki	2,140	By team, then by product
Architecture decision records (ADRs)	318	Continuous numbering
Operations runbooks	96	By operated service
Resolved tickets	11,400	By date
Answers already validated by the team	742	By question asked

Knowledge space	Documents	Original filing
Total	14,696	Five filing schemes, no shared index

Yesterday's search, and the three documents returned

Document returned	Space	Last review	What it brings
RB-24 — migration roll-back	Runbooks	3 months ago	The applicable procedure
ADR-114	Decisions	2 years ago	Why that roll-back stayed manual
Resolved ticket	Tickets	14 months ago	The exact command sequence

Three seconds against twenty-six minutes median. The time was not going into writing the answer: it went into retrieving a document everyone knew existed, from a filing scheme they did not practise.

The fourteen searches that hit the wrong space

Measure	Before the fix	After the fix
Searches measured	120	300
Right procedure, wrong space	14 — 11.7%	0
Two spaces contradicting each other	Returned as an answer	2, returned as contradictions
Result carrying space, date and version covered	No	Yes

The defect was not the search, it was the ranking of the result. One procedure held twice — wiki and runbooks — with the wiki copy **nine months behind**: ranking on word proximity made it win. It now comes out behind its date.

What the quarter gives back

Item	Arithmetic	Total
Searches of this kind in the quarter	480	—
Median per search	26 minutes	—
Time given back	$480 \times 26 \text{ min} = \mathbf{12,480 \text{ minutes}}$	208 hours
Base: 35 h a week	$208 \div 35$	More than five weeks

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