Five spaces, fourteen thousand six hundred and ninety-six documents

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Quarter · fictional document

> **Fictional document — demonstration example**
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> **Fictional document**, produced for the demonstration. **The answer already existed** — in three spaces nobody searches together.

The technical base, space by space

Knowledge space	Documents	Original filing
Team wiki	**2,140**	By team, then by product
Architecture decision records (ADRs)	**318**	Continuous numbering
Operations runbooks	**96**	By operated service
Resolved tickets	**11,400**	By date
Answers already validated by the team	**742**	By question asked

Knowledge space	Documents	Original filing
Total	**14,696**	**Five filing schemes, no shared index**

Yesterday's search, and the three documents returned

Document returned	Space	Last review	What it brings
RB-24 — migration roll-back	Runbooks	3 months ago	**The applicable procedure**
ADR-114	Decisions	2 years ago	Why that roll-back stayed manual
Resolved ticket	Tickets	14 months ago	**The exact command sequence**

> **Three seconds against twenty-six minutes median.** The time was not going into writing the answer: it went into retrieving a document everyone knew existed, from a filing scheme they did not practise.

The fourteen searches that hit the wrong space

Measure	Before the fix	After the fix
Searches measured	**120**	**300**
Right procedure, wrong space	**14** — 11.7%	**0**
Two spaces contradicting each other	Returned as an answer	**2, returned as contradictions**
Result carrying space, date and version covered	No	**Yes**

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> **The defect was not the search, it was the ranking of the result.** One procedure held twice — wiki and runbooks — with the wiki copy **nine months behind**: ranking on word proximity made it win. It now comes out behind its date.

What the quarter gives back

Item	Arithmetic	Total
Searches of this kind in the quarter	**480**	—
Median per search	**26 minutes**	—
Time given back	480 × 26 min = **12,480 minutes**	**208 hours**
Base: 35 h a week	208 ÷ 35	**More than five weeks**

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/entreprises/cas-usage/agent-ia-support-technique-documentation

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