



Three hundred and twelve questions, two hundred and eighty-seven times "save"

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

Quarter · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **When a question is asked three hundred times despite accurate documentation, the documentation is not the problem.**

Finding	Value
Questions on the same subject	312
Using the word "save"	287
The button's actual label	"Confirm"
Places where the documentation says it correctly	3

Why the agent aims at the screen, and what it earns you

Easy answer	What it would give	What the agent raises instead

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Add a page	The 312 questions keep coming, and the trap becomes permanent	The replacement label, to whoever designs the screen: 26 support hours a quarter, rounded down
Add a callout	Same — the documentation is already correct in three places	Same: the fix happens at the source, in one word
Add a tooltip	Same — it is read after the hesitation, not before	Same

It is the easiest answer, because it asks nothing of anybody else. It settles the question statistics and leaves the trap in place.

Who the flag goes to

Recipient	Receives?	Why
Whoever designs the screen	Yes	The label is theirs
Whoever writes the documentation	No	Their page is right

What the agent answers meanwhile

"The save button is called 'Confirm'." — an answer that treats the symptom, and the agent says so.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.