Technical watch — 340 alerts, 11 that concern you

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Cross-checked against the estate inventory · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. *A security patch is the update that closes a known flaw in a piece of software; until it is applied, the flaw stays open on the workstation or server concerned.*

From 340 to 11: the sorting, and what it saves

Stage	Volume	Criterion
Patches published last month	340	Across all market technologies
Set aside	**329**	**Product absent from the estate, or version no longer in use — 329 readings the team no longer has to do**
Retained	**11**	**Cross-check with the inventory: installed versions, servers, business applications**
of which critical	**3**	**Application sheets written**

What each of the 11 sheets carries

Heading	Content
Product and version	Exact, as installed
Workstations or servers concerned	**The number, here — not an order of magnitude**
What the flaw allows	In plain language, without vendor jargon
Application procedure	Taken from the vendor's documentation
Recommended window	**Based on your quietest hours, taken from your own logs**

The three critical patches of the month

Reach	Interruption	What is ready
340 workstations	None — overnight deployment	**Applied through your deployment tool in one night**
Print server	**12 minutes**	**Window proposed: Tuesday 6.30 a.m. — no printing at that hour for three years in your logs**
Business application	To be agreed	**Vendor's agreement required — the letter is written, ready to go**

The lead time, which is the whole subject

Measure	Before	Over the quarter
Time to apply a critical patch	**31 days**	**4 days on average**
Note for the chief executive	None	**One page: number of critical patches and average time to apply**

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Putting a patch into production stays with the information systems security officer — and the agent hands it to him in four days, with the window, the procedure and the list of workstations concerned. **Those two figures are exactly the ones an authority is asked for on the day of an audit.**

For the authority to settle

Day and time of the weekly watch sheet: _____

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-support-informatique

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