Documentation base — 740 sheets, 96 reworked

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Sheets checked against the actual configuration · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **A wrong sheet does not show: it reads perfectly well and it does not work.** The comparison is with the configuration actually in force, not with the document's last modification date.

The 96 sheets the configuration made wrong

Cause	Sheets	What changed
Single sign-on portal migration	**62**	**Screens, button labels and login address — the 62 up-to-date versions are written, and anyone following today's sheet gets there first time**
Printers withdrawn from the estate	21	Model and print queue gone from the inventory
Internal contact moved department	13	The caller reaches someone who no longer handles the subject

Cause	Sheets	What changed
Total	**96 out of 740**	**96 up-to-date versions written**

What taking them in hand puts behind you, measured

Finding	Volume	Consequence
Tickets citing one of the 96 sheets	**430**	Over the past year
of which a second call from the same person within 48 h	**118**	**It was not a shortfall of skill: the procedure had aged**
Sheets approvable in under a minute	**74 out of 96**	Replaced line and replacing line set side by side
Sheets carrying a choice of procedure	**22**	**Two wordings proposed, each with the number of tickets it would have covered**

What the agent now does after every change

Event	Delay	What is produced
Migration, update or configuration change	**The following night**	**Up-to-date version of every affected sheet, awaiting reading**
Equipment withdrawn from the estate	The following night	Affected sheets flagged and corrected
Routing corrected by a technician	**Immediate**	**The wording enters the table — a correction made once is never made again**

> **It is this rule that took reopenings from 12.4 % to 2.1 %** from one quarter to the next. It costs the department no more than one reading per configuration change.

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For the authority to settle

Wording retained for the 22 sheets carrying a choice of procedure: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-support-informatique

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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